

BRIDGE THE HEALTHCARE GAP

TEAMHealth
VirtualCare



A VIRTUAL ED DISCHARGE FOLLOW-UP OPTION

TeamHealth VirtualCare offers patients an additional option for care following a visit to the emergency department. ED discharge follow-up option via telehealth helps support care continuity goals to help provide timely access to reliable follow-up care.

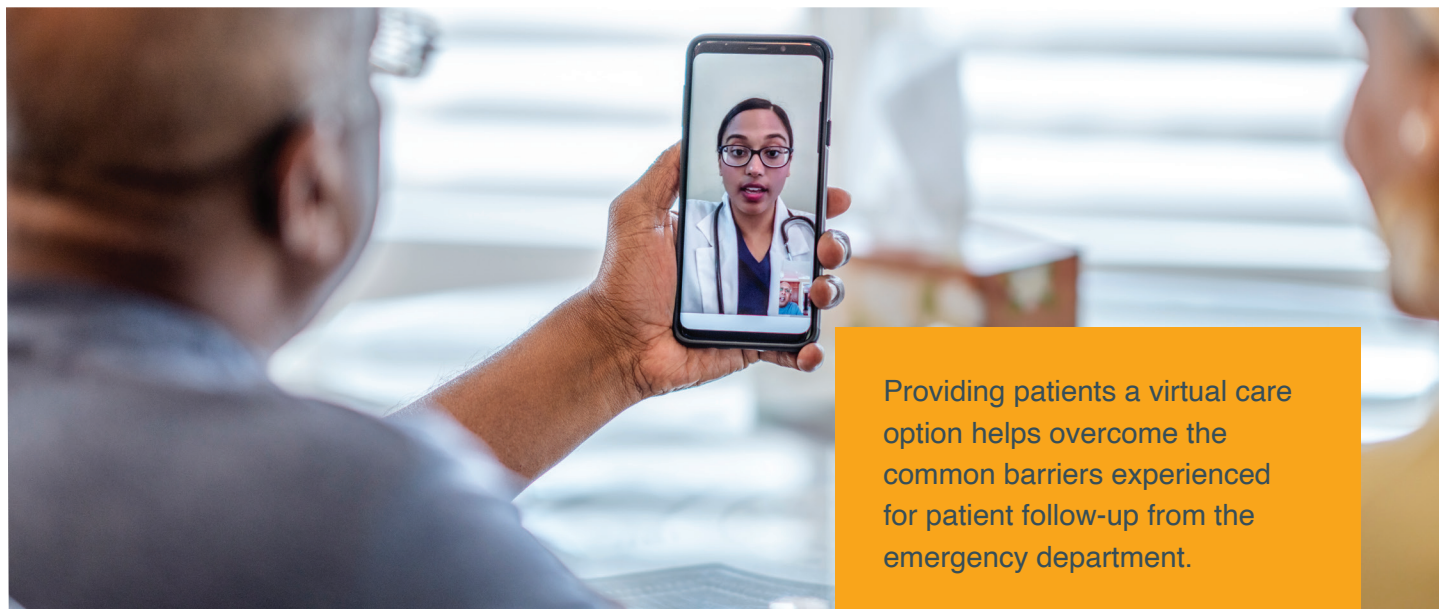
- 24/7/365 access to Emergency Medicine experienced clinicians
- On demand care provides diagnosis and treatment plan in about an hour of starting their visit
- Supports local Primary Care Physicians
- Helps reduce Emergency Department return visits
- Extends hospital brand
- Helps improve patient experience and outcomes
- If patients need to return to the Emergency Department, they will be encouraged, when possible, to return to the site where they previously received medical care

¹ Ruben, Kathleen, et al. "Emergency Department Referral Process and Subsequent Use of Safety-Net Clinics." Journal of Immigrant and Minority Health, vol. 17, no. 5, 2014, pp. 1298–1304., doi:10.1007/s10903-014-0111-y.

For additional information, please email us at business_development@teamhealth.com

PATIENT FIRST HEALTHCARE A VIRTUAL EXPERIENCE

TEAMHealth
VirtualCare



Providing patients a virtual care option helps overcome the common barriers experienced for patient follow-up from the emergency department.



HELPS BRIDGE GAPS IN PATIENT CARE

Patients can choose between follow-up with their primary care provider, returning to the emergency department, or communicating with a clinician via virtual care.



PROVIDES YOUR PATIENTS QUICKER ACCESS TO CARE

Patients are waiting on average 24 days to schedule care with their primary care physician.² TeamHealth VirtualCare is on-demand care delivered from the comfort of the patient's home or office.



HELPS IMPROVE PATIENT EXPERIENCE AND OUTCOMES

Engage patient and family members if requested, ensure proper understanding of their follow-up instructions, and encourage them to schedule appropriate appointments and assessments when needed.

² <https://www.forbes.com/sites/brucejapsen/2017/03/19/doctor-wait-times-soar-amid-trumpcare-debate/?sh=736e3e0b2e74>

Telehealth has changed the way patients and clinicians think about how high-quality care can be delivered. Backed by four decades of healthcare experience, we can help you quickly begin offering telehealth services in your community.

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